

Unit 10 Assessment**Match each word to its definition.**

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|-------------------|---|--|
| 1. system (n) | ● | ● a. an action or way to communicate without speaking |
| 2. importance (n) | ● | ● b. spoken language |
| 3. expert (n) | ● | ● c. how important or valuable something is |
| 4. speech (n) | ● | ● d. someone who knows a lot of information about a subject |
| 5. sign (n) | ● | ● e. a group of things or pieces of equipment that work together |

ANSWERS: 1. e, 2. c, 3. d, 4. b, 5. a

POINTS: 5

Complete each sentence with a word or phrase from the box. One word or phrase is extra.

access	give away	invent	look up	make sure	pay attention
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6. I can _____ the Internet on my phone to check my emails.
7. Eduardo likes to _____ free books to children in the community.
8. This document is very important. Please _____ to read it as soon as possible.
9. Taking notes during a presentation helps me _____ to the speaker.
10. Every time I see a new word, I _____ its meaning in the dictionary.

ANSWERS: 6. access, 7. give away, 8. make sure, 9. pay attention, 10. look up

POINTS: 5

LEVEL 1

ASSESSMENT ANSWER KEY

Write the words in the correct order to make a sentence with a phrasal verb.

11. password / on / your / need to / with / you / log / .

ANSWER: You need to log on with your password.

POINTS: 1

12. to back / your computer / don't forget/ the photos / on / up / .

ANSWER: Don't forget to back up the photos on your computer. / Don't forget to back the photos up on your computer.

POINTS: 1

13. up / the dictionary / let's / it / look / in / .

ANSWER: Let's look it up in the dictionary.

POINTS: 1

Listen. Choose the correct word or phrase to complete each tip.

14. Make sure you understand ...
 a. how to speak clearly.
 b. things that stand out.
 c. cultural differences.
15. Learn about and share things that ...
 a. are similar in both cultures.
 b. are important in your culture.
 c. you don't understand.
16. Make good use of ...
 a. images.
 b. music and food.
 c. technology.

LEVEL 1

ASSESSMENT ANSWER KEY

ANSWERS: 14. c, 15. a, 16. c

POINTS: 3

Audio 1

Speaker: Welcome to our webinar: Communication Across Cultures. Today, we'll talk about three ways to connect better. Let's begin!

Our first tip is to make sure you understand cultural differences. Look up information about the other culture. Learn all you can. What's different? Many things will stand out, like food and music. But *other* things—like behavior, speech, relationships, and ideas—aren't so easy to notice. Maybe something that's *normal* to you is *not OK* in the other culture.

The second tip is just the opposite. Find out similarities and *share* them. At first, the other culture may feel very different. But you'll be surprised to learn what's *similar*. What do both cultures enjoy? What is important to them? Talking about these things will help you connect.

And finally, use technology well. Of course, you can use the Internet to translate. But you can also access information, images, and all kinds of communication tools. These things can help you express yourself clearly and reach a *wider* audience. And don't forget about apps to study another language. You can learn simple words like 'hello' and 'thank you.' When people hear you saying these in their language, they know you care.

Good communication builds positive relationships. Small things make a big difference. We hope these ideas will help you connect with people around the world.

Listen. Complete the sentences with phrases from the box. Three phrases are extra.

communication tools	food and music	learn and grow	relationships and ideas
signs and gestures first	talking about similarities	the other culture	

17. Look up information about _____.
18. Other things aren't so easy to notice, such as behavior, speech,
_____.
19. _____ will help you connect.
20. You can also access information, images, and all kinds of _____.

ANSWERS: 17. the other culture, 18. relationships and ideas, 19. Talking about similarities,
20. communication tools

POINTS: 4

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Listen for key words. Choose the correct answers according to what the speaker says.

21. What is important to consider about something that people think is normal in your culture? Maybe it's _____ in another culture.
 - a. very popular
 - b. not OK
22. When you find out what's similar in both cultures, what should you do?
 - a. Enjoy these things
 - b. Share this information
23. What can technology help you do?
 - a. Reach a wider audience
 - b. Teach people your language

ANSWERS: 21. b, 22. b, 23. a

POINTS: 3

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Listen to the words. Choose the SIX words with consonant clusters.

24. ☐ telephone
- ☐ speech
- ☐ sing
- ☐ worked
- ☐ offer
- ☐ games
- ☐ first
- ☐ print
- ☐ beach
- ☐ world

ANSWER: speech, worked, games, first, print, world

POINTS: 6

LEVEL 1

ASSESSMENT ANSWER KEY

Audio 2

telephone, speech, sing, worked, offer, games, first, print, beach, world

Complete the conversation with words from the box. Two words are extra.

been	for	had	has	hasn't	have	since	used
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25. A: How long _____ people _____ cell phones?

B: The cell phone _____ been around _____ 1973.

A: Wow! So it's _____ a long time.

B: Yes, but that one was very different from the cell phones that became popular in the

1990s and early 2000s. And, of course, those phones were very different from smart

phones. We've _____ those for about 30 years now.

ANSWERS: have, used, has, since, been, had

POINTS: 6

Complete the conversation using the words in parentheses. Use TWO present perfect verbs and TWO simple past verbs.

26. A: _____ (you / be) to the park recently?

B: No, I _____ (not visit) since they built the new bike path.

A: I _____ (ride) my bike there yesterday.

B: How _____ (be) it?

A: Really nice! Why don't we go tomorrow?

ANSWERS: Have you been, haven't visited / have not visited, rode, was

POINTS: 4

LEVEL 1

ASSESSMENT ANSWER KEY

Complete the conversation with phrases from the box. Two phrases are extra.

Can you	Does that	I don't understand	What do I do
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27. A: Hey, Suzanne, I need some help. _____ how to organize an online meeting in different time zones.

B: Oh, I can help. There's a website that makes it easy. I'll show you. If you set a meeting time in your time zone, it will change it to the other time zones. Then you can pick a time that works for everyone. _____ that make sense?

A: Yes, that helps a lot! Thank you!

ANSWERS: I don't understand, Does that

POINTS: 2

Read the question. Think about how to respond. Then speak for up to 60 seconds.

28. Compare the benefits of a video call versus a text message. Which one do you prefer using to communicate? Explain your choice.

ANSWER: Answers will vary. See Speaking Rubric.

POINTS: 3